

EXHIBIT 4

Claim Number

Notes

Examiner

PHNP11060559583	rec'd ack. from IA; appraiser assigned.	Deramo
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Claim Number

Notes

Examiner

PHCV12040626172	IA ASSIGNED; RELIABLE AUTO DAMAGE APPRAISALS.	Deramo
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Claim Number	Notes	Examiner
PHBA11020526441	Spoke to Abraham at [###-###-####]He said that he was driving his Chevy Avalanche and he saw smoke coming from the dash. He pulled over and then the electrical parts shut down and he lost power steering. I asked if he collided with anything or hit anything? No I explained that we will need to send an appraiser to investigate the loss. He asked about rental coverage. I stated that there is \$30 per day on the policy but we need to determine if the cause of the loss was from a mechanical issue or if it was from a covered loss. I said that he can get a rental and we can back date the \$30 per day if it is a covered loss, but at this time we will need to get more info. One Stop Collision 11232 Vanowen Ave # 3N. Hollywood CA 91605Call Alvo at	Ollek

Claim Number	Notes	Examiner
PINP09120436822	Reviewed new recovery assignment. Note previous comments and our IA's 12/14/09 email to John Gartling. It does not look like this claim will be very large. However, we do not have a reserve recommendation from our IA yet. I called John to see if he received a response to the email he sent to the IA today but John said he has not. He will let me know when he hears something. Subro investigation / pursuit will depend on the size of the loss.	Smith

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PHME09120438867	Recvd IV appr in the amnt of \$1,827.19. Less \$1K coll deduct, payment is \$827.19. Paid.	Campbell
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Claim Number	Notes	Examiner
PHNP11050553413	recd iv appr total \$3462.11 less \$1k ded and \$260.15 tax = \$2201.96 pd INS emailed report pd appr \$120.50	Falcone

Claim Number	Notes	Examiner
PHNP10120514932	IV appr est for \$ 1,307.15 - \$1000 coll deduct = net \$307.15 request payment authority	Granroth

Claim Number	Notes	Examiner
PHNP10120514678	OV est for \$729.29 request payment authority	Granroth

Claim Number	Notes	Examiner
PHFP11010521737	Rec'd IV appr: 02' Dodge Caravan, VIN#[#####], \$6861.85 - TOTAL LOSS There will be additional damage found during repair. NADA is \$6775 Will run ACV on vehicle, called and spoke to Rad to advise that IV is a total loss.	Cupchak

Claim Number	Notes	Examiner
PHCA10060474693	<p>Reviewed new subro assignment. Note previous comments. I called and spoke with our IA, Matt Ernst (cell # [###-###-####]), who just inspected the loss this morning. Matt said that the destruction was pretty much "total" and there is really nothing left but the concrete pilings. He is suggesting total reserves of @ \$110K. Matt copied me on an email report with photos to Pat Delia. I am getting subro counsel involved to take a look at everything to see if we have any subro potential with regard to CSST, fire spread and/or any other factors. I emailed the subro assignment to Peter [Last Name] at White & Williams and asked him to have the handling attorney contact Matt and/or our insured to coordinate the subro investigation, including hiring a C&O. I provided</p>	Smith

Claim Number	Notes	Examiner
PHCO11020527305	Rec IA 1st & 2nd report Cause of loss: Ice Dam on the roof causing water damage to the interior. Damage to three units. Bylaws state we will pay for the damaged to the unit except for improvement or betterments are the unit owners. The IA est \$14,612.48 less rec dep of \$1,134.33Less insd \$2,500 deduct = net \$10,978.15Insd is in agreement with the ia est. Paying insd. paying ia service invoice. closing file.	Granroth